EOP Values...

...people living with dignity
...families and communities as the foundation for individual stability and growth
...diversity and the unique contributions of each individual
...active community participation and involvement by government, community leaders, donors, human service providers and others in enabling people to enjoy economic stability and growth
...a living wage for all individuals and families to promote financial stability
...excellence in services that create positive change in individuals and families
...effective and efficient use of all human, material and financial resources
...integrity in allocating our resources and providing services
...collaborative partnerships in the community
...competent, caring staff to deliver quality services that honor people’s rights to confidentiality
...recognition of staff and volunteers as our most valuable resource in carrying out the mission of EOP
...human resource development and support as a primary means for ensuring personal and professional growth

Welcome to 2017!!!

According to research data on poverty, children and low income families often exist without the tools, experiences and connections needed to grow, survive and thrive. We, at the Economic Opportunity Program, Inc. (EOP), have as our core mission to co-create place and space... where all people of our community live with dignity and have the opportunity and ability to live economically productive and satisfying lives.

In times of great national flux and uncertainty, EOP’s board, staff and partners are positioned to serve the community with commitment, compassion and contribution. We are a small staff of 175 committed citizens and 498 volunteers working to change our “Village” of the world. Annually, with your support, EOP serves in Childcare, Youth Care and Community Family Development more than 5000 community members in Chemung and Schuyler Counties.

We believe in the power of community. As a community action agency, we believe in vision that directs action and action that changes the world, at least one village at a time in Elmira, NY and surrounding areas. We believe that all our hands have a role to play in lifting the “Village of Elmira.” In Elmira, 30% of families live below the poverty level. Of those families living in poverty, 51% of families have children under the age of 18. In examining low-income families, 90% are living under severe economic stress. We must be creative in how we accomplish, through relationships, this challenging work in our community.

Our creative outreach activities, like the Ernie Davis Music Consortium and the Jazz Escape, expand our footprint and impact into other communities. Innovative leadership partnerships with the Clemens Center - The Step Afrika! Project, NYS Mentoring Program, and the Empire State Poverty Reduction Initiative (ESPRI) positions the community for forward movement.

Happiness is a direction, so as long as we are moving towards the vision, advancement is imminent. Our local communities need our hands to the plow. Thank you for your willingness to co-labor with us as “It Takes a Village to lift a City... a hand up... not a hand out!!!”

The key to the happy life, it seems, is the good life: a life with sustained relationships, challenging work, and connections to the community... Paul Bloom

Happy Life and Good Life to all...

Andrea J. Ogunwumi, CEO
Head Start builds real and lasting foundations that support children and families toward gaining interdependence. Social, physical, cognitive, and language development provide positive and healthy experiences for 3-5 year olds. Medical, dental, and mental health services are provided, along with nutritious snacks and meals.

**Section A - Budget Summary**

<table>
<thead>
<tr>
<th>Grant</th>
<th>Catalog of</th>
<th>Federal</th>
<th>Non-Federal</th>
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**Section B - Federal Resources**

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<td>Indirect</td>
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<tr>
<td>Totals</td>
<td>3,050,122</td>
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</tr>
</tbody>
</table>

**Funded Enrollment** .................................................. 351
**Total Children Served (including drops)** ................. 442
**Average Monthly Enrollment** .................................. 324
**% Receiving Preventive/Primary Health Care** ............. 84%
**% Receiving Dental Exams** .................................... 47%

**Chemung County School Readiness Project**

EOP has been an active partner in the Chemung County School Readiness Project (SRP) since its inception. SRP is a community collaborative with EOP’s Head Start program, CDSS, Chemung County Child Care Council, Family Services, The Community Foundation, Chemung County, and many other community partners. Through SRP, families can receive Nurse Home Visiting Services, Early Education and Care, Parent Learning Opportunities, and Physical and Behavioral Health services. Through this collaboration, Head Start supplies assessments to Elmira, Elmira Heights, and Horseheads School Districts for children who will be entering Kindergarten the following year. A new School Readiness Plan was revised to align with the Common Core Standards.

**The results say it all:**

- The school year documented growth for all children. The vast majority of children starting our program enter below Widely Held Expectations. The largest areas of growth for our children were in Social-Emotional Development and Cognitive Development.
- Again this year all 4-5 year olds were within Widely Held Expectations for readiness to transition into a Kindergarten classroom.
- The upcoming year Head Start will be working in conjunction with Chemung County Childcare Council to have classrooms assessed in CLASS and ECERS.
- 3 Head Start sites continue to participate in QualitystarsNY. The remaining sites will be filing applications to join as well. Sites work with a consultant to develop Quality Improvement and receive Quality Scholar dollars for support and staff development. Quality Stars is a supporter for the annual Enrichment Opportunities for Professionals Early Childhood Conference.

Head Start participated in its first set of on-site Federal Review Events including Eligibility, Recruitment, Enrollment, Selection, & Attendance (ERSEA) and Fiscal Integrity (FI) Nov. 14-18, 2014, with no areas of non-compliance. The CLASS Review took place Feb. 9-13, 2015. CLASS scores were low. A follow-up FI Review took place Mar. 30 - Apr. 3, 2015 with no areas of non-compliance. The Environmental Health & Safety review took place Apr. 6-10, 2015 with no areas of non-compliance. The Comprehensive Services and School Readiness review took place Oct. 6-10, 2015 with no areas of non-compliance. The Leadership, Governance, & Management Systems review took place Nov. 12-13, 2015 with no areas of non-compliance.
Community Development

Community Food For Jobs Program (CFJP)
The CFJP offers a 10-week culinary arts training program to facilitate the creation of additional employment opportunities in our community by providing job training, education, and placement.

2015-2016 Highlights:
- 131 individuals have completed the program from inception to June 2016.
- 92% have gained employment.
- 98% are ServSafe Certified.
- Provided ServSafe training to other food service organizations.

CFJP Bistro
The CFJP Bistro provides on-the-job training to CFJP participants and provides a micro-economic project. The CFJP Bistro also provides catering services and is open to the public Tuesday-Thursday 9am-3pm, and Friday 9am-6pm offering daily specials and “Senior Wednesday!” pricing for those aged 55 and over. The CFJP Bistro is located in the Ernie Davis Community Center.

2015-2016 Highlights:
- Catered community events, serving over 3,000 people.
- New partnership with Arnot Ogden Medical Center.
- Providing lunch to Finn Academy Scholars and other local students.
- Let us cater your event!

Family Development

Family Support Services
Advocacy and support services for individuals with disabilities, including supportive reimbursement and recreational outlets.

2015-2016 Highlights:
- 114 families and individuals with disabilities served.
- Autism Playgroups I and II served 28 children.
- The recreation program served 373 individuals.
- The Family Reimbursement Program served 67 individuals.

First Choices
A referral-based employment program designed to assist participants who meet certain criteria in obtaining employment.

2015-2016 Highlights:
- 572 adults served.
- 227 referred to employment home.
- 44 gained employment.
- Program ended March 30, 2016.

Energy Services Bureau
Weatherizes income-eligible homes in Chemung & Schuyler Counties. Services include attic/sidewall insulation, air sealing and draft reduction measures, heating system efficiency tests/service and replacement, and mobile home weatherization. Electric usage reduction includes refrigerator replacement and installation of LED bulbs. Health & safety measures include carbon monoxide testing, gas leak detection, and installation of smoke/carbon monoxide detectors and mechanical ventilation.

2015-2016 Highlights:
- 72 homes weatherized in Chemung & Schuyler Counties.
- 18 high efficiency heating systems installed.
- Numerous health and safety issues identified and corrected.

Literacy Volunteers of Chemung and Schuyler Counties
This volunteer-based affiliate of Literacy New York helps adults improve basic literacy skills, including English skills for speakers of other languages. Volunteer tutors work one-on-one helping adults to accomplish individualized literacy and life goals, while small classes provide assistance to groups of students.

2015-2016 Highlights:
- 87 learners served.
- 41 volunteers assisted learners to achieve literacy goals.
- 4 Tutor Forums were held to assist with new instruction methodologies. Active, current online tutor workshops exist for new volunteers interested in becoming tutors. Workshops consist of 3 modules including Introduction, Basic English (BE), and English as

Youth Care

Center of Excellence
A licensed School-Aged Child Care program operating in the Diven and Riverside schools and at EOP to serve Finn Academy Scholars, where children ages 4-12 receive homework assistance, academic enhancement opportunities, prevention education, cultural enrichment, recreation, and a snack.

2015-2016 Highlights:
- 107 students were served.
- Weekly Drug and Alcohol prevention classes.
- Summer Program - serving 30 children ages 4-12.
- Summer Feeding Program - free lunch and dinner for all summer program participants.
- 8-week session of Girl Scouts.

Ernie Davis Community Center
An afterschool program that allows children to engage in culturally enriching and physical/social/educational experiential learning activities.

2015-2016 Highlights:
- 300-400 students were served.
- Christmas Magic - over 400 children and their families.
- Summer Feeding served over 2,000 meals to youth and over 200 meals to adults.
- Youth Basketball served approximately 300.
- Physical fitness/skill building continues on a daily basis: building a volunteer pool and mentoring staff to work with youth.
- The new Music Consortium has a total of 20 youth that are being trained vocally and instrumentally. The group is learning about listening, vocal techniques and performance that expand their artistic interest.
EOP’s Vision and Mission

EOP envisions a future where all people of our community live with dignity and have the opportunity and ability to live economically productive and satisfying lives.

To achieve this vision, EOP provides services that create positive change in individuals, families and our community, and encourages and facilitates participation by all people who can help make our vision a reality.

Financial Highlights

Where The Money Comes From

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<th>Source</th>
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<td>Other Grants and Support</td>
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<td>Program Fees and Services</td>
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<tr>
<td>Donations and Fundraising</td>
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<td>United Way</td>
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<tr>
<td>Net Assets Released From Restrictions</td>
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<td><strong>TOTAL</strong></td>
<td><strong>6,271,152.00</strong></td>
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Revenue 2015-2016

- Government Agencies: 4,725,656.00
- In-Kind Revenue: 819,598.00
- Other Grants and Support: 340,741.00
- Program Fees and Services: 149,024.00
- Donations and Fundraising: 115,116.00
- United Way: 95,540.00
- Net Assets Released From Restrictions: 25,477.00

Expenses Budgets 2015-2016

- Child Care: 3,857,677
- Youth Care: 258,912
- Family Development: 573,036
- Weatherization/Energy Services: 706,773
- Administration: 885,530
- **TOTAL**: 6,281,928

An independent financial audit was completed by Insero CPAs, Inc. dated January 25, 2017. It was an unqualified report that fairly presents the financial position of EOP as of June 30, 2016 and June 30, 2015. There were no findings. The Community Services Block Grant National TRACS (Triennial Review for Accountability and Compliance with Standards) Audit was completed in October 2016. 92% of standards were met.