

Strengthening the fabric of our community

Annual Report

EOP Values...

- ...people living with dignity
- ...families and communities as the foundation for individual stability and growth
- ...diversity and the unique contributions of each individual
- ...active community participation and involvement by government, community leaders, donors, human service providers and others in enabling people to enjoy economic stability and growth
- ...a living wage for all individuals and families to promote financial stability
- ...excellence in services that create positive change in individuals and families
- ...effective and efficient use of all human, material and financial
- resources ...integrity in allocating our resources and pro-
- viding services ...collaborative partnerships in the community
- ...competent, caring staff to deliver quality services that honor people's rights to confidentiality
- .recognition of staff and volunteers as our most valuable resource in carrying out the mission of EOP
- ...human resource development and support as a primary means for ensuring personal and professional growth

Message from the CEO

Welcome to 2016!!!

Now more than ever, our communities are positioned to overturn the social conventions of poverty. We are ready to rebuild and revitalize Elmira. We are ready to become a healthy community again.

The Economic Opportunity Program, Inc. of Chemung and Schuyler Counties (EOP) embraces a vision and mission of a 'healthy' community... where all people of our community live with dignity and have the opportunity and ability to live economically productive and satisfying lives. EOP, along with our network of 1100 Community Action Agencies nationwide, is in place with creative and innovative partnerships to restore and rebuild health (wellness) in our communities.



Andrea Ogunwumi and Anita Lewis (right) receiving check from Walmart at the Ferrario Southern Tier Jazz Festival.

Wisdom, art and a wealth of resources help us revitalize our neighborhoods and families--one block and person at a time. We are honored to serve more than 5000 people annually as we rebuild Elmira. Innovative and unique education, social, and business partnerships have been created with Arnot Ogden Medical Center (AOMC)-Medical Education program, Finn Academy, His Tabernacle Family Church (HT), Elmira College, Corning Community College, Ferrario Auto Team, Perry & Carroll, Corning Chamber of Commerce-Young Entrepreneur Academy (YEA), WalMart Foundation, Hilliger Foundation, the new Elmira Family Resource Center **(EFRC)** and countless others.

Strength, intelligence and tenacity frame our partnerships and alliances. A dedicated board of directors, 598 volunteers and 175 employees work to provide expertise, resources and unending dedication to serve the ever increasing needs of our community. *Our Nurses In The Churches* group works to ensure that local health and wellness activities are communicated to our entire community. This year, with the help of the Association of Physicians of Pakistani descent in North America (APPNA), AOMC and Lake Erie College of Osteopathic Medicine (LECOM) interns, the EOP Wellness Clinic hosted a Saturday Flu Clinic providing more than 79 Free Flu shots for community members and families. *EOP's efforts to overturn poverty* resulted in services to:



Above: APPNA Free Flu Shot Clinic. Below: Ernie Davis Community Center Music Consortium students performing at the Ferrario Southern Tier Jazz Festival.



- 351 3-4 year olds in **Head Start**; serving more than 190,000 meals
- Prepare, distribute and serve over 4000 meals through the CFJP Bistro catering team for children and adults supporting New York State's Summer Feeding program
- 90 4-12 year olds in the *Center Of Excellence program; hosting a new* Mobile afterschool program with Finn Academy
- 300-500 youth in the Ernie Davis Community Center; new Music Consortium and afterhours Friday basketball

And many others for your review in this 2016 Annual Report

We thank you for your unwavering support and guidance. Let's actively pool more resources and engage others to help us revitalize and overturn the social conventions of poverty right now because...

"When **health** is absent, **wisdom** cannot reveal itself, **art** cannot manifest, strength cannot fight, wealth becomes useless and intelligence cannot be applied." - Herophilus. Here's to a healthy 2016!!!! (Indi-

EOP's Vision and Mission

EOP envisions a future where all people of our community live with dignity and have the opportunity and ability to live economically productive and satisfying lives.

To achieve this vision, EOP provides services that create positive change in individuals, families and our community, and encourages and facilitates participation by all people who can help make our vision a reality.

Child Development Head Start



EOP Photo

Head Start gets parents involved:

Family Engagement in Head Start for 2014-2015 included:

- Program Events: Parent
 Orientation, Dads take Your Child
 to School Day, "Harvest Luncheon," "Strawberry Shortcake,"
 Cookies and Cocoa, Pass a Dish
 and Summer Picnics, "Special
 Persons Breakfasts," "Winter Ball,"
 "Read for the Record" featuring
 Bunny Cakes by Rosemary Wells,
 Snack Pack Program, Volunteer
 Luncheon, Sports Day, "Hoops
 for Health," and the Head Start
 Carnival.
- Parent Education events: "Parenting with Hope" parent group, the
 "Eat Well Play Hard" nutrition
 series, and five Parent Education
 Lunch and Learn Workshops provided by experts in the topic areas.
- Policy Council Meetings: promote trainings/events/resources in the community.
- Parent Meetings held monthly at each center.
- Parent Interest Finder and Parent Survey.
- Monthly newsletters sent home with educational articles and information about important events.
- Opportunities for parent to volunteer in classrooms and act as paid Head Start substitutes.
- Recruitment contest with parents to help promote Head Start in their community.
- Snack Pack Program serving over 350 children and their families with parent volunteer. Total of 724 bags delivered to children through-

Head Start builds real and lasting foundations that support children and families toward gaining interdependence.

\$ 400° \$

Social, physical, cognitive, and language development provide positive and healthy experiences for 3-5 year olds.

#3 40 m #3

Medical, dental, and mental health services are provided, along with nutritious snacks and meals.

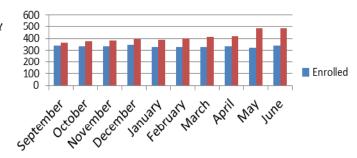
out the school year with 67 snack pack bags provided to parents that assisted with packing and distribution of bags.

 Advocacy through community events: Strong Kids Safe Kids, Street Painting Festival, Horseheads Family Day, River-Fest, Heritage Park Christmas event and Grove Park Community Block Party, and the Summer Feeding Program at Ernie Davis Community Center.

Chemung County School Readiness Project ...

EOP has been an active partner in the Chemung County School Readiness Project (SRP) since its inception and employs the SRP Parent Education Coordinator. The SRP is a community collaborative with EOP/ Head Start, CIDS, Chemung Child Care Council, Family Services, The Community Foundation, Chemung County and many other community partners. Through SRP families can receive Nurse Home Visiting Services, Early Education and Care, Parent Learning Opportunities and Physical and Behavioral Health services. The Parent Education Coordinator is responsible for the SRP website to ensure the most up to date information is available to parents.

Agencies provide the Coordinator with educational information as well as services that support positive parenting. In addition to posting agency related information, the Coordinator's



351
482
335
98%
60%

responsibility includes researching and posting the latest trends and best practice information. For more information on school readiness visit www.chemungschoolreadiness.com.

The results say it all:

- The school year documented growth for all children. 3-4 year old children showed a 73.2 point increase in Language and Literacy and a 105.8 point increase in Cognition and General Knowledge.
- All 4-5 year olds were within Widely Held Expectations for readiness to transition into a Kindergarten classroom.
- Participation in the CLASS quality assessment with the Chemung County SRP indicated that the Head Start program is above

- national thresholds in all Domains with a continued increase in the Instructional Support area.
- 3 Head Start sites have been accepted into full participation with QualitystarsNY. Sites work with a consultant to develop Quality Improvement and receive Quality Scholar dollars for support and staff development. Quality Stars is a supporter for the annual Enrichment Opportunities for Professionals Early Childhood Conference.
- 85 children served were diagnosed with a disability.
- 38 children and families were served by the Head Start Mental Health Specialist.
- 48 children were served in the Social Skills program.

Section A - Budget Summary						
Grant Program	Catalog of FA	<u>Federal</u>	Non-Federal	<u>Total</u>		
Program Op.	93.600	3,050,122	771,038	3,821,160		
T&TA	93.600	34,027	0	34,027		
Totals		3,084,149	771,038	3,821,160		
Section B - Federal Resources						
	<u>Prog</u> i	ram Operation	T&TA	<u>Total</u>		
Personnel		1,877,345	0	1,877,345		
Fringe Benefits		492,767	0	492,767		
Travel		0	6,065	6,065		
Equipment		0	0	0		
Supplies		42,586	0	42,586		
Contractual		71,043	0	71,043		
Other		566,381	27,962	594,343		
Total Dir.Chgs.		3,050,122	34,027	3,084,149		
Indirect Costs		0	0	0		
Totals		3,050,122	34,027	3,084,149		

Head Start participated in its first set of on-site Federal Review Events including Eligibility, Recruitment, Enrollment, Selection, & Attendance (ERSEA) and Fiscal Integrity (FI) Nov. 14-18, 2014. Results are pending. The CLASS Review took place Feb. 9-13, 2015. CLASS scores were low. A follow-up FI Review took place Mar. 30 - Apr. 3, 2015. Results are pending. The Environmental Health & Safety review took place Apr. 6-10, 2015 with no areas of non-compliance. The Comprehensive Services and School Readiness review took place Oct. 6-10, 2015 with no areas of non-compliance. The Leadership, Governance, & Management Systems review took place Nov. 12-13, 2015 with no areas of non-compliance.

Community Development

Community Food For Jobs Program (CFJP)

The CFJP offers a 10-week culinary arts training program to facilitate the creation of additional employment opportunities in our community by providing job training, education, and placement.

2014-2015 Highlights:

• 127 individuals have completed the program from inception to lune 2015.

- 92% have gained employment.
- 98% are ServSafe Certified.
- Provided ServSafe training to other food service organizations.

CFJP Bistro

The CFJP Bistro provides on-thejob training to CFJP participants and provides a micro-economic project. The CFJP Bistro also provides catering services and is open to the public Tuesday-Thursday

9am-3pm, and Friday 9am-6pm offering daily specials and "Senior Wednesday!" pricing for those aged 55 and over. The CFIP Bistro is located in the Ernie Davis Community Center.

2014-2015 Highlights:

- Catered community events, serving over 3,000 people.
- New partnership with Arnot Ogden Medical Center.
- · Providing lunch to Finn



EOP Photo

Academy students.

- Twinn Palms Dinner Program for interns and international students.
- · Let us cater your event!

Family Development

Family Support Services

Advocacy and support services for individuals with disabilities, including cost reimbursement and recreational outlets.

2014-2015 Highlights:

115 families and individuals with disabilities served.

- Autism Playgroups 1 and II served 31 children.
- The recreation program served 209 individuals.
- The Family Reimbursement Program served 38 individuals.

First Choices

A referral-based employment program designed to assist participants who meet certain criteria in obtaining employment.

2014-2015 Highlights:

- 1.184 adults served.
- 1,277 diverted from Public Assistance.

- 32 referred to employment home.
- 121 gained employment.

Energy Services Bureau

Weatherizes income-eligible homes in Chemung & Schuyler Counties. Services include attic/sidewall insulation, air sealing and draft reduction measures, heating system efficiency tests/service and replacement. Electric usage reduction includes refrigerator replacement and installation of compact fluorescent light bulbs. Health & safety measures include carbon monoxide testing, gas leak detection, and installation of smoke/carbon monoxide detectors.

2014-2015 Highlights:

- 70 homes weatherized in Chemung & Schuyler Counties.
- 19 high efficiency heating systems installed.
- Numerous health and safety issues identified and corrected.

<u>Literacy Volunteers of</u> <u>Chemung and Schuyler</u> Counties

This volunteer-based affiliate of Literacy New York helps adults improve basic literacy skills, including English skills for speakers of other languages. Volunteer tutors work one-on-one helping adults to accomplish individualized literacy and life goals, while small classes provide assistance to groups of students.

2014-2015 Highlights:

- · 95 learners served.
- 84 volunteers assisted learners achieve literacy goals.
- Events included: 8 Tutor Forums to train tutors; online tutor workshops and 4 offsite events for new tutor recruitment; International dinner formed with our learners presenting information in front of an audience; annual



EOP Photo

Summer Shine/end of year celebration of our outstanding volunteers and learners; 22nd annual Spelling Bee for Literacy at Arnot Mall; "Let's Talk English" conversation group up to 12 participants; our own Richard Buchheimer, tutor for Literacy Volunteers, became EOP's 2015 volunteer of the year! WENY TV news segment featured a Literacy Volunteers participant talking candidly about his life's struggles.

Youth Care

Center of Excellence

A licensed School-Aged Child Care program operating in the Diven and Riverside schools where children ages 4-12 receive homework assistance, academic enhancement opportunities, prevention education, cultural enrichment, recreation, and a snack.

2014-2015 Highlights:

- 90 students were served.
- Weekly Drug and Alcohol prevention classes.
- Weekly 2nd Step Curriculum-Prevention Education for K-2.
- · Summer Program serving 30

- children ages 4-12.
- Summer Feeding Program free lunch and dinner for all summer program participants.
- In Fall of 2015, opened a site at the Ernie Davis Family Center to serve Finn Academy students.

Ernie Davis Community Center

An afterschool program that allows children to engage in culturally enriching and physical/social/educational experiential learning activities.

2014-2015 Highlights:

- · 300-400 students were served.
- Christmas Magic 300+ children and their families.
- 4 youth are involved in tutoring services.
- Kids Café served 1500 meals.
 Summer Feeding served over 4,400 meals.
- Youth Basketball serving 200.
- Physical fitness/skill building continues on a daily basis, while building a volunteer pool and mentoring staff to work with youth.
- Other activities: Fourth Annual



EOP Photo

Rule The Runway fashion show; continuous efforts are being made to "re-establish" Nabe Alumi and Nabe News as well as collaborations with the Elmira City School District.

Board Members

Rick Beals, Treasurer Roland Coleman Nita Corey Catherine Hughes Claude Oliver Nykole Parks Dr. Mushtaq Sheikh, Vice Pres. Herbert Smith Georgia Verdier, Secretary Guy Vickers Margaret Walls Michele Wasicki Bill Weiss, President **Evelyn Williams**

Executive Team

Andrea J. Ogunwumi, CEO Bill Brodginski, Chief Program Officer

Anthony Persaud, Chief Financial Officer

Anita Lewis, VP Community & Donor Relations

Dr. Rachel Bryant, Director Community Wellness & Health

Our Donors

\$25,000-\$50,000

Jeff Gural / Tioga Downs Hilfiger Family Foundation WalMart

\$1,000-\$14,999

Chemung Canal Trust Company Ferrario Auto Team Friends of Chem.Co. Library Dist. Heisman Trophy Trust Robert Hill Horseheads Rotary Literacy New York Maines Paper & Food Service, Inc. Perry & Carroll, Inc. Relph Benefit Advisors

With sincere appreciation, we acknowledge all those who financially supported EOP. Space only allows this list, but we thank everyone for your gifts.

James and Susan Rogers

Community Partnerships & Alliances



↑ Barnes & Noble Book Donation L to Head Start



↑ Marcus Johnson & EDCC Music Consortium ↑ perform at Ferrario Southern Tier Jazz Festival



↓ Lt. Governor Hochul visits Summer Feeding Program ↓









• ...857 "LIKES" and counting!



... 192 Followers!

Financial Highlights

Expense Budgets 2014-2015

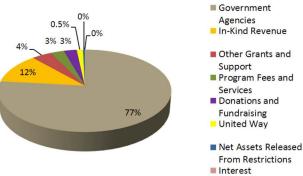
Child Care 3,753,373 Youth Care 278,230 Family Development 772,430 Weatherization and Energy Services 761,959 879,928 Administration

> 6,445,920 Total

An independent financial audit was completed by Insero CPAs, Inc. dated January 26, 2016. It was an unqualified report that fairly presents the financial position of EOP as of June 30, 2015 and June 30, 2014. There

were no findings.

Where The Money Comes From



How The Money Is Allocated

